



Law Enforcement Training Center (LETC)

Client-Oriented Training for Law Enforcement Professionals

The Department of Veterans Affairs Law Enforcement Training Center (LETC) puts a premium on teaching the federal law enforcement community. We offer an alternative law enforcement approach that works: we emphasize customer/patient service in all our interactions and use aggressive action only as a last resort. Our curriculum can be customized to meet the unique needs of any agency; therefore, it is well suited for parks, museums, and other health care facilities. As the federal government's sole provider of law enforcement training, with an emphasis on assaultive-patient situations, we train for today's problems with the latest in tactics and cutting-edge technology of tomorrow.

Our Center

Our center is located at the Little Rock VA Medical Center in picturesque and historic Fort Roots, North Little Rock, Arkansas. This facility is easily accessible by air or ground transportation. At our residential training center, students are housed in modern dormitories, provided three meals a day, and training-related transportation. This provides an excellent opportunity for our students to train in a similar environment to the one in which they work.

We employ the finest law enforcement professionals to train others on how to resolve incidents in a humane and respectable manner, while ensuring the safety of patients, clients and staff. Meeting the challenges of a potentially hostile work environment today means giving your law enforcement professionals the proper training they need tomorrow.

Training Courses

In addition to the individual courses listed below, we will work with you to define and create customized classes to meet your needs:

- **Basic Police Officer Course** consists of 160 hours of practical and classroom training. Included are the basics of criminal law, search and seizure training, patrolling techniques, health care facility law enforcement, addressing the specific needs of veteran patients, and how to exercise federal arrest authority.
- **Baton Instructor Course** is a 40-hour class on how to properly use the side-handle baton. You will learn the basic and advanced side-handle baton skills, how to train others to use the baton, and become certified in side-handle baton use after passing a skills test.
- **Detective Training** taught in a 40-hour course involving the discussion of new investigative methods and any legislative updates that may affect investigations. This class caters to police officers who conduct long-term and follow-up investigations. This course, however, is appropriate for any federal law enforcement officer in a similar role.
- **Semi-Automatic Pistol Course** offers the basic pistol qualifications for federal law enforcement officers. The course includes classroom and range shooting, basic shooting skills, and the study of Use of Force guidelines.
- **Administrative Investigations Course** is a 24-hour study that assists in the professional development of a small cadre of students by teaching them to oversee the administrative components of an investigation. Lecture and practical exercises in properly developing a board inquiry; collecting evidence; interviewing witnesses; recording facts; protecting victims', patients', and witnesses' rights; and making final recommendations, are all covered.
- **Supervisory Officer Training Course** provides basic training for newly appointed police chiefs and other police and security management personnel. Included are the topics of training, ethics, personnel management, Equal Opportunity Employment and sexual harassment, Occupational Safety and Health Administration regulations, and civil liability are covered in this 40-hour course.
- **Self-Protection Program** is a 4-8 hour course that empowers employees to defend themselves and provides information that can be used in the event of an assault. There is also commentary on the legal aspects of self-defense and force.

- **Violence in the Workplace** gives an overview of workplace violence issues. This 2-4 hour training course helps students identify “red flag” signs of high-risk individuals and lays out an eight-step management plan to prevent workplace violence.

- **Armorer Course** is a 16-hour class that provides Armorer Training with a Beretta semi-automatic pistol. Upon completion of the course, you will be certified as a Beretta Armorer, know the parts of a Beretta semi-automatic handgun, and how to repair them.

Benefits of Doing Business With Us

- **Professional certification** is an important benefit as you receive up to six hours of college credit through the University of Arkansas at Little Rock. Also, every program graduate is recognized in federal court as a law enforcement official.
- **Personalized, focused instruction** is key to thorough training. Our courses have a maximum of 30 students per class, which is fewer students in classes than those offered in the private sector or other government training centers.
- **Training from practicing professionals** is paramount because instructors currently on the front lines know the job better.
- **Overall cost savings** comes from our low overhead and at a cost significantly less than our competitors.
- **Customized training** in addition to our standard course offerings, meets the specific needs of your institution.
- **Specialized institutional training** from the only federal providers of law enforcement training that focuses specifically on assaultive-patient situations is what sets us apart from other agencies. Because of this, our graduates leave our courses with a more focused, detailed understanding of how to diffuse a potentially volatile situation.

How to Do Business With Us

Have your training representative contact us today. Arrangements for enrollment can be made through a Franchise Agreement.

For more information, contact us or visit us on the Web:
<http://www.va.gov/osle/valetc/default.html>

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